## The Infinite Dial 2019

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## Study Overview

- The Infinite Dial is the longest-running survey of digital media consumer behavior in America
- The annual reports in this series have covered a wide range of digital media and topics since 1998
- The Infinite Dial tracks mobile behaviors, internet audio, podcasting, social media, smart speakers and more


## Study Methodology

- In January/February 2019, Edison Research conducted a national telephone survey of 1500 people aged 12 and older, using random digit dialing techniques to both cell phones and landlines
- Survey offered in both English and Spanish
- Data weighted to national 12+ U.S. population figures


## Social Media

## Social Media Usage

TOTALU.S. POPULATION 12+


## Social Media Brand Awareness

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TOTALU.S. POPULATION 12+
\% AWARE OF SOCIAL MEDIA BRAND


WhatsApp
54 \#InfiniteDial

## Social Media Brand Usage

TOTAL U.S. POPULATION 12+
\% USING SOCIAL MEDIA BRAND

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Facebook Usage
TOTALU.S. POPULATION 12+
\% USING FACEBOOK


## There are an estimated

# 15 <br>  

fewer Facebook users in the U.S. today than in 2017

## Facebook Usage

U.S. POPULATION
\% USING FACEBOOK

```
■2017 ■ 2018 ■ 2019
```

79


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## Estimated

## 82 Million

12-34 year olds in the U.S. used Facebook in 2017

Estimated

65 Million
12-34 year olds in the U.S. use Facebook today

Social Media Brand Usage (Age 12-34)
U.S. POPULATION
\% USING SOCIALMEDIA BRAND

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## Social Media Brand Used Most Often

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BASE: U.S. AGE 12+ SOCIAL MEDIA USERS

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## Social Media Brand Used Most Often (Age 12-34)

base: U.S. SOCIAL MEDIA USERS


OTHER

## Media \& Technology

Smartphone Ownership


## Tablet Ownership

TOTALU.S. POPULATION 12+
\% OWNING A TABLET


## Smart Speaker Awareness

TOTAL U.S. POPULATION 12+
\% AWARE OF ANY SMART SPEAKER BRAND
Estimated 223 Million

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## Smart Speaker Ownership

TOTAL U.S. POPULATION 12+
\% OWNING A SMART SPEAKER

Estimated
65 Million

23
18

7

2017


2018
2019

## Smart Speaker Ownership

TOTALU.S. POPULATION 12+
\% OWNING SMART SPEAKER


Google Home 7

Sonos One with Alexa $\square$

Apple HomePod 2

## Number of Smart Speakers in Household

BASE: U.S. AGE 12+ SMART SPEAKER OWNERS

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## Online Audio

## Monthly Online Audio Listening

TOTALU.S. POPULATION $12+$
\% LISTENED TO ONLINE AUDIO IN LAST MONTH


## Monthly Online Audio Listening

U.S. POPULATION
\% LISTENED TO ONLINE AUDIO IN LAST MONTH
online audio = listening to am/fm radio stations onlineandor
LISTENINGTO STREAMED AUDIO CONTENTAVAILABLE ONLY ON AND/OR



Age 12-24
Age 25-54

## Weekly Online Audio Listening

TOTAL U.S. POPULATION $12+$
\% Listened to online audio in last week
online audio = Listening to am/fm radio stations online andor
LISTENING TO STREAMED AUDIO CONTENTAVAILABLE ONLY ON AND/OR
Estimated
169 Million


## Average Time Spent Listening to Online Audio

BASE: U.S.AGE 12+ WEEKLY ONLINE AUDIO LISTENERS
hours:minutes in last week


## Audiobook Listening

TOTALU.S. POPULATION 12+

## \% EVER LISTENED TO AN AUDIOBOOK

Estimated 141 Million

50

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## In-Car Media

## Maps

## Messages



## Audio Sources Currently Ever Used in Car

BASE: U.S. AGE 18+ AND HAS DRIVEN/RIDDEN IN CAR IN LAST MONTH; 89\%
\% Using Audio sourcein car


## Audio Sources Currently Ever Used in Car

BASE: U.S. AGE 18+ AND HAS DRIVEN/RIDDEN IN CAR IN LAST MONTH; 89\%
\% Using Audio sourcein car



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## Audio Source Used Most Often in Car

BASE: U.S. AGE 18+, DRIVEN/RIDDEN IN CAR IN LAST MONTH, AND USE ANY AUDIO SOURCE IN CAR

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## Online Audio Listening in Car Through a Cell Phone

TOTALU.S. POPULATION $12+$
\% EVER LISTENED TO ONLINE AUDIO IN A CAR THROUGH A CELL PHONE

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## In-Dash Information and Entertainment Systems


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## Audio Brands

## Audio Brand Awareness

TOTALU.S. POPULATION 12+
\% AWARE OF AUDIO BRAND


## Audio Brands Listened to in Last Month

TOTAL U.S. POPULATION 12+
\% LISTENED TO AUDIO BRAND IN LAST MONTH


## Audio Brands Listened to in Last Month

TOTAL U.S. POPULATION 12+
\% LISTENED TO AUDIO BRAND IN LAST MONTH


## Audio Brand Listened to in Last Month (Age 12-34)



## Audio Brand Listened to in Last Month (Age 35-54)



## Audio Brands Listened to in Last Week

## TOTAL U.S. POPULATION $12+$

\% Listened to audio brand in last week

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## Audio Brands Listened to in Last Week

TOTAL U.S. POPULATION 12+
\% LIStened to audio brand in last week


## Audio Brand Used Most Often

BASE: U.S. AGE 12+ AND CURRENTLY EVER USE ANY AUDIO BRAND


## Audio Brand Used Most Often

BASE: U.S. AGE 12+ AND CURRENTLY EVER USE ANY AUDIO BRAND


## Weekly YouTube Music Usage

TOTALU.S. POPULATION 12+
\% USED YOUTUBE FOR MUSIC OR MUSIC VIDEOS IN LAST WEEK


## Weekly YouTube Music Usage

U.S. POPULATION
\% USED YOUTUBE FOR MUSIC OR MUSIC VIDEOS IN LAST WEEK

```
■2017 ■2018 ■2019
```



Age 12-34


Age 35-54


Age 55+

## Podcasting

## Podcasting Familiarity

TOTAL U.S. POPULATION 12+

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## Podcasting Listening

TOTALU.S. POPULATION 12+
\% EVER LISTENED to A PODCASt

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## Monthly Podcast Listening

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## Monthly Podcast Listening

## U.S. POPULATION

\% LISTENED TO A PODCAST IN LAST MONTH


## Monthly Podcast Listening



Age 12-24


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## Monthly Podcast Listening

BASE: U.S. AGE 12-24 AND LISTENED TO SPOTIFY IN LAST MONTH
\% LISTENED TO A PODCAST IN LAST MONTH

## Among Spotify Listeners Age 12-24

53

32


## Weekly Podcast Listening



## Estimated:

## 17 Million

more persons in the U.S. are aware of podcasting than in 2018

## Estimated: <br> 17 Million <br> more monthly podcast listeners <br> in the U.S. than in 2018

Estimated:

20 Million
more persons in the U.S. have ever listened to a podcast than in 2018

Estimated:
14 Million
more weekly podcast listeners in the U.S. than in 2018

## Number of Podcasts Listened to in Last Week

base: u.s. AGe $12+$ and listened to podcast in last week

U.S. weekly podcast listeners averaged

## Observations

Online audio has reached a new high in weekly time spent listening, potentially driven by podcasting and smart speakers.

## Observations

Podcasting has reached a milestone, with the majority of Americans now saying they have ever listened to one.

## Observations

Along with the increases in podcast listening, audiobook consumption also surged, indicating a trend towards increased spoken word audio consumption.

## Observations

Social Media usage appears to have stalled. Facebook and Twitter have declined, especially with younger users.

## Observations

Smart speaker ownership continues to grow, approaching one in four Americans age 12+. The average smart speaker user possesses two devices.

Podcast Consumer

## Coming Soon

Moms and Media
The Infinite Dial - Australia
The Infinite Dial - Canada

Details to follow at www.edisonresearch.com

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